

People & Communities Committee

Planning workshop

10 September 2019



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AGENDA

<p>1. Welcome and Overview – (20 minutes)</p> <p>1.1.Format/approach</p> <p>1.2.Introduction/Context</p> <ul style="list-style-type: none">– Overview of Corporate Plan– Role of Committee– Main areas of work already signed off for this year 2019/20– Emerging Priorities	<p>6:20 – 6:40 pm</p>
<p>2. Round table discussions – (40 minutes)</p> <p>2.1.Looking forward and discussion</p> <ul style="list-style-type: none">– What are the priorities that need more or less attention or are new priorities– Over the next three years, what areas of work need more focus and perhaps resource?	<p>6.40 – 7.20 pm</p>



People & Communities Committee – Terms of Reference

The People and Communities Committee is responsible for the development and implementation of strategies, policies, programmes and projects aimed at improving life at a local level in the context of the outcomes agreed in the community and corporate plans and other corporate strategy. This includes:

- Developing and delivering programmes, events and activities to promote health, safety and well-being at a local level
- Administering and enforcing the Council's powers and duties under the Public Health Acts and all environmental health and building related legislation and regulations
- Securing and providing adequate provision for the recycling, treatment and disposal of commercial and domestic waste including bulky waste and the collection and disposal of abandoned motor vehicles.
- Exercising the Council's powers for improving local environmental quality in relation to housing legislation, managing controlled waste, emergency planning and community safety and anti-social behaviour, clean neighbourhoods and other environmental or regulatory issues not falling within the remit of any other Committee.
- Managing, maintaining and maximising the benefit of the Council's parks, pitches, playgrounds and other public spaces as well as community centres and other indoor facilities
- Developing and implementing activities to ensure the delivery of corporate strategies and initiatives in respect of the promotion of health and physical activity, environmental protection, community safety and other such areas under the domain of this Committee
- Overseeing the delivery of the Council's frontline services and associated community assets including:

Environmental Services; Cleansing; Waste Management; Parks and Cemeteries service (excluding zoo, Malone House and Belfast Castle), Neighbourhood and Development Services; Community Services, Community Safety and Emergency Planning.



People & Communities Committee – Responsibilities

Corporate Plan Priorities	
Living Here	Key Deliverables
Develop integrated services at a local level	<ul style="list-style-type: none"> • Commence implementation of our Open Spaces and Streetscene project (integrating street cleansing and parks operations.) • Review of regulatory and enforcement services • Review the Council <i>community provision</i> offer through the commissioned programme of research and identified recommendations for change.
Develop neighbourhood regeneration plans	<ul style="list-style-type: none"> • Develop five transformational place based regeneration programmes in local areas across north, south, east and west Belfast.
Build and open five new leisure centres	<ul style="list-style-type: none"> ▪ Open the new £25 million Andersonstown, £15 million Brook and the £20 million Lisnasharragh Leisure Centres. ▪ Commence construction of the new £8 million Avoniel and £17m restoration of Templemore Baths which has received £5m of support from the HLF. We will also continue to progress plans for a new facility at Girdwood. ▪ Create 75 new employment opportunities in our new centres at Andersonstown, Brook and Lisnasharragh. ▪ Work with GLL to develop mobilisation plans for the opening of the three new centres. ▪ Develop our Sports Development Framework, in collaboration with our Leisure Partners (GLL), to enhance the delivery of sport and leisure opportunities & outcomes and create pathways to improved health & wellbeing.
Continue to build our community capacity	<ul style="list-style-type: none"> • Work in partnership with local communities and provide physical investment, resource support and funding to enhance community capacity
Resilience & Sustainability	Key Deliverables
Urban waste and the circular economy	<ul style="list-style-type: none"> • Propose new waste collection arrangements under the 10 Year Waste Framework Strategy. • Test new collection arrangements for around 5,500 households (September 2019). • Undertake Phase 2 of the “No Food Waste” campaign. • Complete route optimization exercises for domestic and commercial waste. • Prepare a Fleet Strategy for the Council's vehicles. • Through Resourceful Belfast maximise economic potential through the creation of social enterprises. • Develop a waste acceptance policy at the Council's Household Recycling Centres & CA sites. • Undertake a feasibility study for development of the Duncrue Complex for fit-for-purpose waste facilities.
Improve urban air quality	<ul style="list-style-type: none"> • Delivery of the Air Quality action plan to support emerging target to lower carbon emissions for the city.
Organisational Priorities	
<ul style="list-style-type: none"> • Ensure the organisation supports community development through community capacity building and increased community engagement. 	
Improvement Plan Objectives	
<ul style="list-style-type: none"> • We will increase the levels of household recycling and reduce the amount of waste sent to landfill. • We will support people to lead healthier more active lives 	
Corporate Risks	
<ul style="list-style-type: none"> • Waste Management: failure to manage the city's waste against targets in an affordable manner. • Neighbourhood Area Plans: if we do not develop / agree Area Plans then our resources may not be aligned to the needs of the community 	



People

Key Contacts

<p>Nigel Grimshaw Siobhan Toland Ryan Black</p>	<p>Strategic Director of City and Neighbourhood Services Director of City Services Director of Neighbourhood Services</p>	<p>Valerie Brown Tim Walker Kelly Gilliland Stephen Leonard Cate Taggart Alison Allen</p>	<p>City Services Manager - Regulatory City Services Manager – Resources and Fleet Neighbourhood Services Manager – North Belfast Neighbourhood Services Manager – South Belfast Neighbourhood Services Manager – East Belfast Neighbourhood Services Manager – West Belfast</p>
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Budget

- To plan and deliver services in 2019-2020 the People and Communities Committee is responsible for a budget of £80.5 million net. The budget is allocated as follows:

Service	£000s
Cleansing	18,414
Community Services	6,825
Environmental Health CN	6,477
Leisure Centres	8,513
Neighbourhood and Development	3,920
Parks and Cemetery Services	9,382
CN Business Support	3,709
Vehicles	2,130
Waste Management	21,132

External Funding

- We received and are currently delivering **£14.5 million** of Peace IV funding.
- In 2018/19 we received £6 million in external grants from other government bodies eg.
- Provided over £5 million funding for community, community safety, active and good relations activities for example:
 - Funding awards for over 170 projects for Good Relations, St Patrick's Day, 21 Summer Intervention awards and Bonfire & Cultural Expression.
 - £3 million of community provision to 279 groups.
 - Part funded advice services returning £31 million benefit maximisation in 17/18.
 - Part fund a Citywide Tribunal Service
 - Manages Policing & Community Safety Partnerships, their activities and small grants
 - Supports a family friendly Belfast



Committee Achievements 2018-2019 - highlights

- Acquired responsibility for the regional Houses of Multiple Occupancy (HMO) Licencing Scheme from 1 April 2019 (6,000 licensable HMOs.)
- Joined UNESCO Global Network of Learning Cities.
- Provided a 24/7 on-call emergency response service.
- Provided over £5 million funding for community, community safety, active and Good Relations programmes.
- Enabled over 3 million participants and visitors to our community programmes and centres.
- Worked with over 550 groups and organisations to deliver our neighbourhood offer such as active, sports, community, community safety, older and young people etc.
- Managed and delivered the City of Belfast Crematorium as a regional service.
- Further progress on Phase 1B of the Leisure Transformation Programme and opening of the new £60 million worth of assets in Lisnasharragh Leisure Centre and Brook Leisure Centre (November 2019) and Andersonstown Leisure Centre (April 2020.)
- Diverted 106,986 tonnes of waste from landfill.
- Cleaned 276,510 miles (445,000km) of streets
- Welcomed 842,800 visitors to recycling centres.
- Achieved 20 Green flag standard awards for parks.
- Successfully developed the historical Tropical Ravine
- A Transition and Improvement Programme is underway within the Department and includes the Open Spaces and Streetscene, Regulatory, Waste and Community Provision work streams for Continuous Improvement.



City and Neighbourhood Services Department (Continued)

Service Achievements

The City and Neighbourhood Services Department is moving to an area management model for service delivery in north, south, east and west of the city. There is a citywide services model in place for Resources and Fleet as well as Regulatory Services.

City Services (2018-2019)

City bereavement services and regional City of Belfast Crematorium

- Alongside managing cemeteries, maintain accurate burial records from 1869 and the five historical closed cemeteries of Knock, Balmoral, Clifton Street, Shankill and Friars Bush.

Housing

- Acquired responsibility for the regional Houses of Multiple Occupancy (HMO) Licencing Scheme from 1 April 2019 (6,000 licensable HMOs.)

Waste

- Recycled 65,000 tonnes of waste; recycled almost 44% of household waste; diverted 106,986 tonnes of waste from landfill; received 842,800 visitors to our recycling centres.

Environmental Health and Regulatory Services

- Responded to 1,740 night-time noise service requests, 1,105 animal welfare calls and 5,700 pest control requests.
- Investigated 2,689 litter and waste incidents, issuing 1,801 fixed penalty notices.
- Issued 2,500 fixed penalty notices for litter and dog offences.
- Carried out 2,580 food safety inspections.
- Cleaned 278,510 miles (445,000km) of streets.
- Supported 150 community clean-ups.
- Delivered 1,304 free home safety checks.
- Issued 380 entertainment licences.
- Carried out 187 entertainment inspections.
- Undertook on street alcohol enforcement operations.

Emergency Planning

- Responded to 26 emergency incidents such as security alerts, flooding, wind storms, gas leaks and the fire at Bank Buildings

Neighbourhood Services (2018-2019)

Developed programmes for participation, engagement and empowerment in neighbourhoods and communities that has led to:

- 3 million+ participants and visitors to our community programmes, centres and sites.
- 2 million+ leisure centre visitors (throughput.)
- 134,000 people attended outdoor leisure activities in parks & open spaces.
- 48 nominations for the Older Volunteer Awards.
- Distribution of over £5 million grant funding for community, community safety and active programmes.

To do this we delivered:

- Summer schemes.
- Good relations programmes including *Our Diverse city* project.
- Support for Sport grant aid.
- Physical activity referrals via Healthwise (812); cardiac rehabilitation (153); cancer rehabilitation (86).
- *Take Five* wellbeing toolkit.
- Belfast Festival of Learning.
- Belfast Youth Forum 2018-2020.
- Council's Play team.
- Traveller Liaison officer post.
- *Every Body Active* programme.
- Age-friendly Belfast Plan 2018 -2021.
- *Beelicious* programme and other biodiversity training & events.
- Consumer advice.

Through a range of events and activities including:

- Summer Rose Fair; Autumn Fair; fun days; summer fun days; primary schools cross-country; music in the parks.
- Use of parks and open spaces for park runs and Belfast Marathon etc.
- Community centre annual programme of events.
- Celebrate Positive Ageing Month.
- Hosting Greater Belfast Seniors Forum and their six local fora.
- Four Good Relations grant aided programmes supporting a total of 170 projects e.g. 52 St Patrick's Day Celebration Grants; 28 Bonfire and Cultural Expression project awards.
- Delivery of eleven projects in the Peace IV Belfast Local Action Plan.



Service Achievements	
City Services (2018-2019)	Neighbourhood Services (2018-2019)
	<p>Programmes were delivered in partnership with various organisations and groups:</p> <ul style="list-style-type: none">• Over 550 community groups and organisations.• Led smart city SBRI 'Amazing spaces: Smart places' competition to discover how technology may address antisocial behavior and open space management.• Joined UNESCO Global Network of Learning Cities.• Partnership working e.g. Belfast Strategic Partnership; Policing and Community Safety Partnerships; Shared City Partnership; Arc 21; five Belfast advice consortia.• Stadia Community Benefits Initiative with IFA and GAA.• Belfast Emergency Preparedness Group Partnership with 80+ organisations.• Invested in our Emergency Co-ordination Centre.• Sustainable development and networking.• 20 green flag standard parks.• Successfully developed the historical Tropical Ravine.

